July 22 - August 4, 2019

OLLI This Week \ Next Week

Osher Lifelong Learning Institute at Northwestern University

Contents

Fall Registration Opens!
Membership & Registration FAQs
Summer Session Ends
Upcoming Workshops & Events
OLLIs Go To Ravinia
Other News
One Book One Northwestern
Idea Submission Link
Reminder to All Members
Chicago: Parking Pass Pick-Up Time
Evanston: Street Parking Info
Evanston: Construction Project Info
Northwestern Shuttle

This Week
ATTENTION ALL MEMBERS

Fall Registration Opens!
Monday, July 22
at 9am, CST.

Registration for fall study groups will open at 9am (Central Standard Time) on Monday, July 22. **The fastest way to register is online.** By using the OLLI Online Registration System, you will be immediately enrolled in a study group and receive a confirmation email shortly after check out. If a study group is full, you will be given an option to get on a waiting list or you may choose another study group.

**Mail-in and walk-in registrations** will still be accepted but not before 9am on Monday, July 22 when registration opens. All mail-in and walk-in registration forms will be processed when registration opens and are dependent on staff availability. We encourage you to use the Online Registration System for the fastest registration. Emailed registrations will not be accepted.

**Need help using the Online Registration System?** Plan to stop by one of our Open Lab Registration Sessions that will be held on our Chicago and Evanston campuses. Volunteers will be on hand to guide you through the registration process.

The Online Registration System opens at 9am on Monday, July 22

**OLLI Online Registration System**
**Click Here**

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**A NOTE FROM THE OLLI DIRECTOR....**

Fall 2019 registration starts tomorrow. I am delighted that OLLI members are so enthusiastic about the program, and go to extraordinary lengths to register for study groups. It speaks volumes about the popularity of the program and its importance to members lives. Learning is supposed to be a fun, rewarding experience! That said, sometimes passion for the OLLI program spills over and becomes misplaced, and is expressed as frustration or anger towards OLLI staff and/or OLLI volunteers assisting the OLLI staff. I ask that all members be patient this week as we work to get everyone registered. No registration system is perfect. Anger or abuse directed towards OLLI staff or volunteers will not be tolerated, and may result in dismissal from the program. If you have any questions about the registration process, please contact me directly.

Thank you in advance for your cooperation.

Kirsty Montgomery
1-847-492-8204
kirsty.montgomery@northwestern.edu

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**Membership & Registration FAQs**

**How do I register?**

The fastest way to register is through our Online Registration System. By using the OLLI Online Registration System, you will be immediately enrolled in a study group and receive a confirmation email shortly after check out. If a study group is full, you will be given an option to get on a waiting list or you may choose another study group.
If a study group is full, you will be given an option to get on a waiting list or you may choose another study group.

To access the Online Registration System - CLICK HERE.

Mail-in and walk-in registrations will still be accepted. However, we will not accept walk-in registration forms before 9am on Monday, July 22 when registration opens. All mail-in and walk-in registration forms will be processed when registration opens but please be aware that this may not happen immediately at 9am as OLLI staff have to triage the registration process. You are not registered in a study group until your registration has been entered in the system. Make sure you have alternative study groups listed on your form incase your first choices are full. The fastest way to register is by using our Online Registration System.

The OLLI offices are located at:

<table>
<thead>
<tr>
<th>Chicago Office</th>
<th>Evanston Office</th>
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</thead>
<tbody>
<tr>
<td>Osher Lifelong Learning Institute</td>
<td>Osher Lifelong Learning Institute</td>
</tr>
<tr>
<td>339. E. Chicago Ave., Wieboldt Hall, Room 412</td>
<td>500 Davis Center</td>
</tr>
<tr>
<td>Chicago, IL 60611</td>
<td>Suite 700</td>
</tr>
<tr>
<td>Fax: 312-503-4942</td>
<td>Evanston, IL 60201</td>
</tr>
<tr>
<td></td>
<td>Fax: 847-492-8405</td>
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Can you explain the OLLI Membership Categories?
OLLI members have three options - to take either one, two, or three study groups per session. In addition, payment can be made for a full year or half year. All three categories of membership - Basic, Standard and Prime come with a Northwestern Wildcard if purchased for a full year. There is also a Trial membership available for new members and new this fall is the Snowbird membership option. Need-based Scholarships are available and we encourage those with financial hardship to apply. For more information about all our memberships - CLICK HERE

Can you explain the new OLLI Snowbird Membership?
The snowbird membership is for members who prefer not to take study groups in the winter or spring due to travel or other reasons. This membership entitles members to take study groups in the Fall 2019 semester and Summer 2020 session only and can be purchased at the Prime, Standard, or Basic level. It is available for purchase in the fall only.

What is my Username and Password for the Online Registration System?
If you don't know your Username and/or Password please email olli@northwestern.edu prior to registration opening on Monday. Put "I need my registration username and password" in your subject line. Remember, the OLLI office can receive hundreds of emails a day during registration. We will answer your email as quickly as we can, but it may take a day to receive a reply during peak registration times.

How can I view the OLLI Online Registration System?
To access and browse the OLLI Online Registration System - CLICK HERE

I don't know how to use the Online Registration System, can you help?
Yes. If you need assistance when registration opens on Monday, July 22, we advise you to head to one of the OLLI campuses from 9am-2pm. Volunteers will be available on both campuses to walk you through the registration process from start to finish. These are drop-in sessions and there is no need to register.

Note: Online registration is by credit card only (Visa, MasterCard, American Express, and Discover).

Quick Guides to our registration system can be found on the home page of our Online Registration System - CLICK HERE.

We also have instructional videos on our YouTube channel. To view them - CLICK HERE.

Can Northwestern Tech Support help me with the Online Registration System?
No. The OLLI Online Registration System is specific to OLLI and not managed by Northwestern Tech Support. If you are having difficulty with the system, please contact one of the OLLI offices for help.

I live near campus. Can I drop off my registration form in person?
Yes. Walk-in registrations will be accepted starting at 9:00am on Monday, July 22. Walk-in registration forms will be processed when registration opens and are dependent on staff availability. You are not registered in a study group until your registration has been entered in the system.
I mailed my form a week before registration opened. Will I be first in line?

Not necessarily. Mailed-in registration forms will begin to be entered into the Online Registration System in random order when registration opens on Monday, July 22 at 9:00am and are dependent on staff availability. You are not registered in a study group until your registration has been entered in the system. Make sure you have alternative study groups listed on your form in case your first choices are full. The fastest way to register is by using our Online Registration System.

How will I receive confirmation?

You will receive email confirmation of your study groups. It will come from the email address olli@northwestern.edu. If you do not have an email address it will be mailed to your home address.

Can I pay online?

Yes. You can pay online using a credit card (Visa, Mastercard, American Express, or Discover).

Can I pay with a check?

Yes. If you wish to pay by check, please mail or drop off your registration form along with your check (made out to Northwestern University).

Can I email my registration form?

No. We cannot accept emailed registration forms (if payment is required) per Northwestern Policy.

Can I fax my registration form?

Yes. Faxed registrations will be accepted starting at 9am on Monday, July 22. All faxed registration forms will be processed when registration opens and are dependent on staff availability. You are not registered in a study group until your registration has been entered in the system. Make sure you have alternative study groups listed on your form in case your first choices are full. The fastest way to register is by using our Online Registration System.

Chicago fax: 312-503-4942
Evanston fax: 847-492-8405

If I drop off my form on the first day, am I guaranteed to get in the study groups of my choice?

No. We receive upwards of 400 registration forms on the first day and we enter them into the Online Registration System as quickly as we can starting at 9am the first day of registration depending on staff availability. You are not registered in a study group until your registration has been entered in the system. Make sure you have alternative study groups listed on your form in case your first choices are full. The fastest way to register is by using our Online Registration System.

I have changed my mind about study groups since I filled in my registration form, and want to change study groups. What do I do?

Changes may ONLY be made to your schedule during the first two weeks of the session by the OLLI office.

When can I buy the book for my study group?

Please do not purchase anything until you have received an official email confirming your place in a study group.

Why am I on the waiting list? I mailed my form a week before registration opened?

We receive upwards of 400 mailed-in, dropped-off and faxed registration forms on the first day of registration. They are entered into the Online Registration System as quickly as possible starting at 9am on the first day of registration depending on staff availability. In some cases, study groups fill up in the first few minutes of registration and members are put on a waiting list. Please remember that coordinators set the maximum limits on the number of students in their study group, not the OLLI office. Limits are set in order to ensure an optimal study group learning experience. When numbers are too high, the quality of discussion may be reduced. The fastest way to register is by using our Online Registration System.
I am traveling for six weeks in the fall. Can I still register for fall study groups?

Yes, but please contact the coordinator ahead of time to let him or her know of your plans. Some study groups, such as film classes, may work out fine, but in study groups where the information learned each week is progressive, it may be detrimental to miss so many sessions. Also, if you are taking a popular study group with a large waiting list, consider giving your spot to someone who is willing and able to attend the entire 14 weeks.

I want to be in the same study group as last fall, with my friends. Am I guaranteed a spot?

No one is guaranteed a place in a study group, even if you have been in the same study group for 5 years. Registration is done strictly on a first-come first-served basis.

Why is OLLI registration so frustrating?

We live in a world where things happen instantly, and OLLI registration is not always instant! The OLLI office is using online registration but we still accept paper registrations. Please know that we will be working tirelessly to get members registered as quickly as possible. Taking your frustrations out on the OLLI staff is unacceptable and will not make the process quicker.

I am not sure what membership option is right for me. Can you help?

Please see pages 53-54 in the Fall Semester 2019 catalog for information on membership options, or CLICK HERE for frequently asked questions about the program.

Next Week

Summer Session Ends

Friday, August 2

Summer was short but sweet! It is hard to believe it is over. We hope you had a great session and enjoy your summer break. We’ll see you in the fall!

Upcoming Workshops & Events

You can browse and register for all our upcoming workshops and events by visiting the OLLI Online Registration System. Once there, click on "Browse" then "Special Events, Workshops and Lectures".

OLLIs Go To Ravinia

Wednesday, August 7 at 5:30pm
Location: Ravinia Festival, 418 Sheridan Rd., Highland Park, IL
Three OLLIs will gather again this summer at Ravinia to enjoy dinner and a concert in the pavilion by the Chicago Symphony Orchestra.
2019-20 One Book has been announced! This year’s selection is *Hidden Figures* by Margot Lee Shetterly. *Hidden Figures* is the true story of three pathbreaking black women scientists whose work enabled NASA’s first manned mission to orbit the Earth. We are offering the One Book selection for sale to our members at a special OLLI price of $7.85. You can purchase the book through our online registration system (under Special Events). Once purchased, the book can be picked up at the OLLI office.

OLLI is excited to be participating in One Book One Northwestern again this coming academic year. There will be events on campus for the whole Northwestern community as well as study groups and special events at OLLI for our members.

**BUY**

To learn more about One Book One Northwestern - [Click Here](#)

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**Northwestern Diversity & Inclusion Events**

A quick link to all the Northwestern community diversity and inclusion events. Northwestern encourages community members to take part in events like these to increase their cultural competency and understanding. [View All Upcoming Events](#).

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**Northwestern Public Events**

See what is going on at Northwestern this month and next. Concerts, lectures, athletic events - there is always something going on. [View July Events](#).

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**Submit Study Group Ideas All Year**

Now you can submit ideas you have for study groups any time, day or night! Simply click below and fill out our new online form. Show your support in helping to create an engaging and dynamic offering of study groups at OLLI by submitting ideas whenever you think of them. All Ideas welcome!
Reminder to All Members
If you have any questions or need assistance, please contact the OLLI office on either campus for help. **Do not call or go to other Northwestern departments.** They will not be able to assist you. The OLLI office should be your contact for Net-IDs, payments, room issues, parking vouchers in Chicago, Wildcards, registration and emails. The OLLI offices can be reached by email or phone.

CH: maurita.gholston@northwestern.edu or 312-503-7881
EV: i-dangelo@northwestern.edu or 847-492-8204

Chicago: Parking Pass Pick-Up Time
Parking passes may be picked up in the OLLI office from 11:30am to 1:30pm **ONLY.**

Evanston: Street Parking Information
If you park on the street while attending study groups or events, be sure to read the street signs carefully to avoid a ticket. You can refer to the City of Evanston website for more information. **Reminder, street cleaning has begun in Evanston.**
To access the City of Evanston website - **Click Here.**

Evanston: Construction Project Information
Reminder! The City of Evanston Lincoln Street water reservoir construction project is in progress. Construction activity/traffic is expected on Lincoln Street and North Campus Drive. Members of the campus community are urged to use caution and allow extra time when driving or walking near the work site. The project is expected to be completed in the summer of 2021.
Information from the City of Evanston - **Click Here**

Northwestern Shuttle
Be sure to check the shuttle website for the most up-to-date schedule information before you head out. To access the Shuttle website - **Click Here.**
The TransLoc Rider App can be used to track the shuttles in real-time. For information on how to get and use the app - **Click Here**

THE END

Northwestern | SCHOOL OF PROFESSIONAL STUDIES

sps.northwestern.edu/olli

Please note: The submission deadline for articles in the OLLI newsletter is the Monday prior to the issue in which you would like your information to appear. For events that require registration, the deadline is 6wks prior. Inclusion is at the discretion of the Director. Send submission requests to lee.lawlor@northwestern.edu